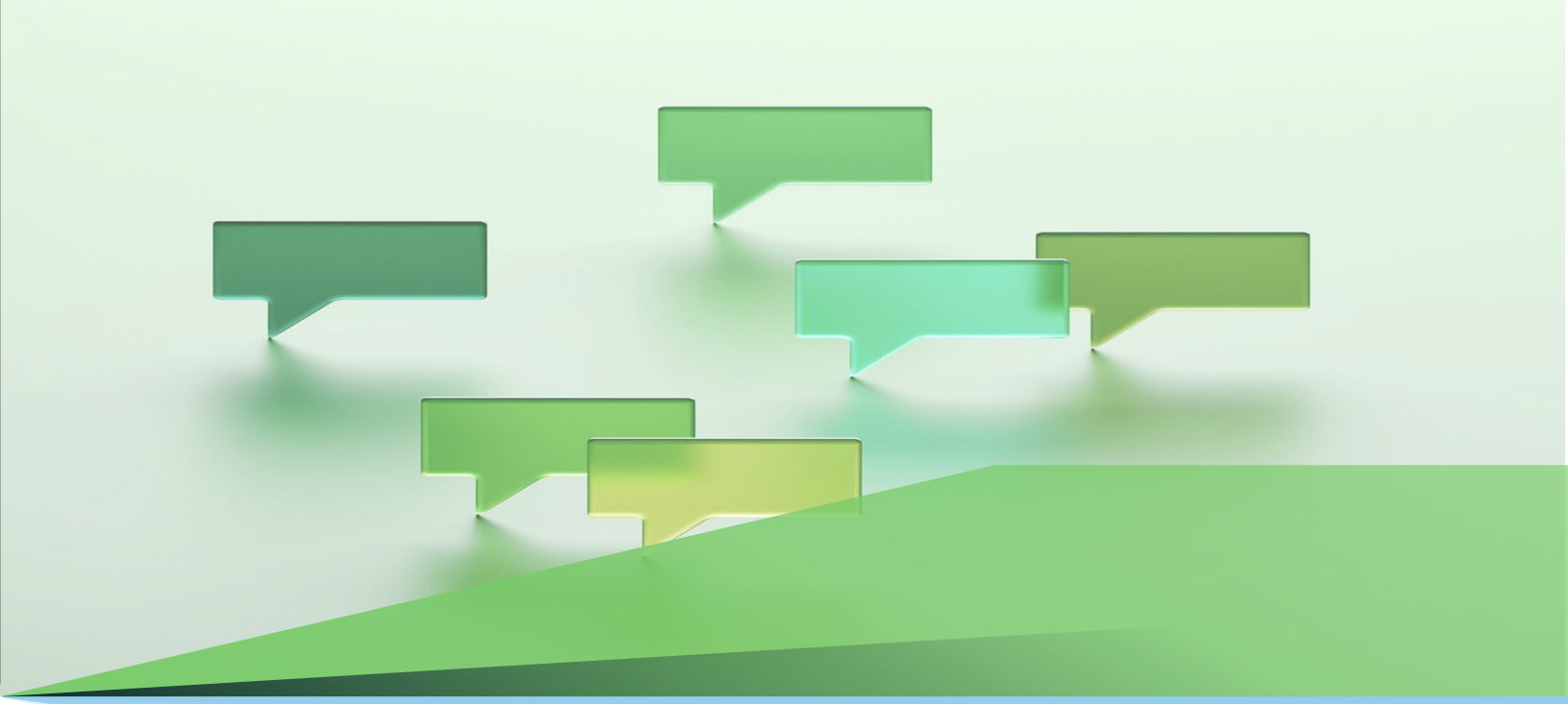


MIIA EAP Presents When the Story Isn't the Story: Navigating Misinformation

December 7, 2026 | 12:00 PM–1:00 PM Eastern Time

In an age when misinformation spreads faster than facts, municipal employees increasingly find themselves navigating conversations shaped by rumors, social media posts, and incomplete or misleading information. This practical training explores how to respond when residents or other constituents bring misinformation to the workplace—without becoming defensive, dismissive, or drawn into an argument. Participants will learn strategies for pausing, checking, clarifying, correcting, and communicating with confidence while preserving the trust and relationships that are essential to effective public service.

Use the QR Code To Register

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