MIIA Risk Management Training

Employment Practices

MIIA Communication Conference and Risk Management Conversation

Clear, effective communication isn't just a workplace skill—it is essential for strong leadership, successful team dynamics, and mitigating organizational liability risk.

Join the MIIA Risk Management and Wellness teams for an interactive regional conference designed to transform how you communicate and connect at work.

Through focused discussions, you'll walk away with practical tools to adapt your communication, strengthen professional relationships, and protect your organization.

AGENDA

8:30 a.m. – 9:00 a.m. | Breakfast and registration

9:00 a.m. – 9:15 a.m. | Welcome & Opening Remarks
Stanley Corcoran, Executive Vice President, MIIA

9:15 a.m. – 10:45 a.m. | Keynote:
Amy Beaulieu, LICSW

This in-person workshop is for you whether you work with the public, lead employees, or are simply a human who communicates with other humans. Landing your messages with colleagues and customers starts with knowing your own communication style to be able to adapt your message to connect with others' styles. Join us for this workshop where you'll take a brief self-assessment to identify communication preferences and potential pitfalls of four distinct communication styles. In this interactive and informative workshop, you'll learn the similarities and differences between these styles along with how you can make adjustments to become an even more effective communicator than you are today.

10:45 a.m. – 11:00 a.m. | Morning Break

11:00 a.m. – 11:30 a.m. | Litigation Stories: What a difference good communication makes. How you can make a difference.
Andrew R. Weiner, Esq. Senior Counsel for MIIA Member Services

11:30 a.m. – 11:50 a.m. | Putting it Into Action
Will Brown, LICSW, M.Ed, CEAP, Client Relations Manager MIIA EAP

11:50 a.m. – 12:00 p.m. | Morning Wrap Up

12:00 p.m. – 1:00 p.m. | Lunch

DATE & TIMES

November 17, 2026
9:00 a.m. - 2:30 p.m.
Breakfast/registration 8:30
Lunch included

LOCATION

AC Hotel Worcester
125 Front St., Worcester, MA 01608

REGISTER HERE



PRESENTER

Keynote Speaker

Amy Beaulieu, LICSW

Amy Beaulieu, LICSW is a licensed Facilitator, Learning Designer, Certified Coach & Licensed Independent Clinical Social Worker who has served diverse populations for decades, while working within and with public sector and non-profit employers.

Learn more about Amy

1:00 p.m. – 2:30 p.m. Risk Management | Wellness Forum

Risk Management Forum **-** To join, email Mary Ann Marino at **mmarino@mma.org**

If you are a MIIA Health Benefits Trust member and you would like to join the Wellness Forum, please email Mary Harrington at **mharrington@mma.org**

Accommodations : Please contact Mary Ann Marino **781-223-1870** at least 48 hours in advance.

Reward Credits: 1% Public Officials, School Board or Law Enforcement

@ 2025 MIIA. Solely for the benefit of MIIA members.
Disclaimer: The material contained herein is intended for general informational purposes only. It is not intended as legal advice and should not be construed as such. Any inquiries concerning Massachusetts law should be directed to a city solicitor, town counsel or other licensed attorney.

MIIA Risk Management

Massachusetts Interlocal Insurance Association
617-426-7272 • www.emiia.org
Nonprofit, Locally based, Member driven

FOLLOW US:

MIIA | 3 Center Plaza Suite 610 | Boston, MA 02108 US

Unsubscribe | Update Profile | Constant Contact Data Notice