



MIIA Professional Development Training

Anger Management: When Tempers Flare

It's not good for business when employees are aggressive with co-workers, management or customers. Both managers and HR professionals are spending more time addressing the issue of employee outbursts. A recent survey indicated that up to 42% of employee time is spent engaging in or trying to resolve conflict. Not only is this a considerable amount of time to waste, but it also causes stress, lowers morale, and hampers performance. This ultimately leads to reduced profits to your business and compromised service to your customers. Attend this seminar to learn strategies to help your employees express themselves more appropriately.

**Presented by your Employee
Assistance Program, offered
through AllOne Health**

1.800.451.1834

Date:

June 27, 2019

Time:

10:30 – 12:00pm

Presenter:

Steven Bernstein, LMHC, CEAP

Location:

East Wing Conference Room
3195 Main Street, Rte. 6A
Barnstable, MA

Contact:

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To Register:

Go to www.emiia.org and
click on "Training Calendar"