



MIIA Supervisory Leadership Program

Directing Your Team: Performance Management

Wednesday, March 22, 2023

10:00 am.- 12:00 p.m.

Limited to 2 participants per MIIA member community

This is the fourth session in this 5-part series.

Registration for part 1 of this 5 part series registers you for the entire series.

This training qualifies for .5% MIIA Rewards credit under Public Officials, School board or Law Enforcement Liability categories
(Must remain on camera to receive training/MIIA rewards credit)

Directing Your Team: Performance Management

- Maintaining a Culture of Accountability
- Finessing Conflict
- Holding Tough Conversation & Delivering Constructive Feedback
- Decreasing Defensiveness
- Escalating to HR

About the Presenter



Cally Ritter, the principal of Positive Ripple Training and Consulting, has spent more than 25 years as a leadership development facilitator, speaker, EAP consultant, and director of training. She works with forward-thinking organizations to inspire employees to make shifts in their thinking and behavior for greater work/life effectiveness. Cally engages her audiences with storytelling, humor, technology, and her contagious energy, and offers customized and dynamic sessions on topics such as communication, stress/resiliency, harassment/discrimination, employee motivation, performance management, positive management techniques, change management, and much more. A Licensed Independent Clinical Social Worker, Cally has a bachelor's degree from Bucknell University and a Master of Social Work from the University of Pittsburgh, is MCAD-certified, and is a certified Motivation Factor practitioner.