

## 2019 RISK MANAGEMENT SERIES



### **Conducting Internal Investigations**

Tuesday, April 23, 2019  
Ashburnham Public Safety Building  
99 Central Street  
Ashburnham, MA 01430  
9:00 a.m.-11:00 a.m.  
(Registration/Continental Breakfast 8:45 a.m.)



This seminar will be led by Regina Ryan, founder of Discrimination and Harassment Solutions, LLC.

What do you do when an employee makes a complaint of harassment, discrimination and/or hostile work environment? This hands on training explores an employer's responsibility to conduct an internal discrimination complaint investigation and presents effective methods for conducting a comprehensive investigation.

#### **Trainer**

Regina Ryan is the founder of Discrimination and Harassment Solutions, LLC and is a Principal at the law firm Louison, Costello, Condon & Pfaff. Ms. Ryan provides interactive and specialized training sessions for employees and she conducts independent internal investigations to assist in resolving employee disputes.

To enhance her expertise in this area, she has completed the Massachusetts Commission Against Discrimination (MCAD) certified training programs for harassment and discrimination and for conducting effective internal investigations in the workplace.

Attendance at this seminar qualifies the MIIA member for .5% credit under the FY19 MIIA Rewards Program under Public Officials Liability, School Board Liability or Law Enforcement Liability categories.