



MIIA Professional Development Training

Dealing with Difficult People: Enhancing Your Interpersonal Skills

Date:

July 14, 2020

Time:

2:00 - 3:00 pm

Presenter:

Daphney Valcinor, MA, MFT,
MHC

To Register:

<https://attendee.gotowebinar.com/register/1223845903645933827>

From time to time, we all must deal with people and situations that we find challenging. What we want to say and what we should say are often two very different things. The challenge is to control our own response and utilize strategies that help defuse and resolve the situation. Participants in this seminar will learn and practice specific techniques for dealing with difficult people and situations.

Presented by your Employee Assistance Program, offered through AllOne Health

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