



MIIA Leadership, Education & Development Series

This four-week webinar course will include interactive learning in small group format (limit of 25 participants) and will feature presentations from the instructors and group breakout activities to allow for engagement and learning with leaders from other municipalities. Focusing on education and development, this series will help leaders achieve their goals of an optimal work environment.

You must commit to all 4 sessions in this series to participate
Registration for session one automatically registers you for all 4 sessions

Register for entire series [here](#)

Limited to 2 participants per MIIA Member community

This training qualifies for 1% MIIA Rewards credit under Public Officials, School board or Law Enforcement Liability categories
(Must remain on camera to receive training/MIIA rewards credit for this course)

Building Great Teams: The Leaders's Playbook

Session One

March 8, 2023

12:00 p.m. - 1:00 p.m.

Presenters: Katie Gilfeather, LICSW, CEAP

Steven Bernstein, LMHC, CEAP

Register for entire series [here](#)

Reflective of how the landscape for leadership has changed, this training course will help leaders sharpen the skillsets required to lead your operations toward greater individual and collective success focusing on tangible strategies to build team cohesion.

Leadership: The Essential Skills

Session Two

March 15, 2023

12:00 p.m. - 1:00 p.m.

Presenters: Lisa Maloney, MA

Allan Marsh, MBA, CLC

The course will cover the essential leadership skills of emotional intelligence, communication, motivational drivers, situational management, conflict, and other critical areas that make a difference when leading employees and teams.

Diversity, Equity, and Inclusion: Leading a Diverse Workforce

Session Three

March 22, 2023

12:00 p.m. - 1:00 p.m.

Presenters: Will Brown, LICSW, CEAP

Nick Corne, MOD, MA, LCPC

This course explores the many dimensions of DEI awareness and is designed to help leaders better understand the challenges and opportunities within the workplace.

Performance Management: Building Strength and Managing Challenges
Session Four

March 29, 2023

12:00 p.m. - 1:00 p.m.

Presenters: Mike Stuart, MBA

Allan Marsh, MBA, CLC

Included in the course is comprehensive guidance on strategic approaches to creating and sustaining improved performance of employees both individually and collectively.

Massachusetts Interlocal Insurance Association | Serving Massachusetts communities since 1982
Boston, MA | 617-426-7272 | 800-882-1498 | www.emiia.org

MIIA | 3 Center Plaza Suite 610 , Boston, MA 02108

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