



MIIA Professional Development Training

Expert Communication: Communication Skills for Working Effectively with Others

Date:

July 9, 2020

Time:

2:00-3:00pm

Presenter:

Lisa Maloney, Health Promotions Training Specialist

To Register:

<https://attendee.gotowebinar.com/register/2510237130650339596>

Expert communicators are influential, productive, resourced, and get more of what they want and need. Sounds good, doesn't it? Attend this training to increase your communication competence. This seminar explores the three parts of sending a message, the three components of active listening, positive statements, persuasion, inserting safety into difficult conversations and how to avoid avoidance.

Presented by your Employee Assistance Program, offered through AllOne Health

1.800.451.1834