



## MIIA Professional Development Training

### From Problem to Productive: Effective Management of Challenging Employee Situations

**Date:**

December 28, 2018

**Time:**

12:30-2:00pm

**Presenter:**

Allan Marsh, MBA

**Location:**

School Administration  
Building  
36R Bartlet Street  
Andover, MA

**Contact:**

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**To Register:**

Go to [www.emiia.org](http://www.emiia.org) and  
click on "Training Calendar"

Managers spend the majority of their time handling personnel challenges. Wouldn't you like your time freed up to attend to what's most important, rather than what's pressing? This seminar explores how managers can address frequent and recurring employee situations such as performance issues and negative behavior. Managers will leave this session with specific strategies for motivating others, addressing personnel challenges, and capitalizing on employees' talents and strengths.

Presented by your Employee  
Assistance Program, offered  
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