

Date: October 29, 2018

Time: 10:00am-11:30am

Presenter: Allan Marsh, MBA

Location: Public Safety Building 655 Massachusetts Avenue Lunenburg, MA

Contact: Heather Lemieux 978-582-4130 ext. 143

To Register: Go to <u>www.emiia.org</u> and click on "Training Calendar"

MIIA Professional Development Training

From Problem to Productive: Effective Management of Challenging Employee Situations

Managers spend the majority of their time handling personnel challenges. Wouldn't you like your time freed up to attend to what's most important, rather than what's pressing? This seminar explores how managers can address frequent and recurring employee situations such as performance issues and negative behavior. Managers will leave this session with specific strategies for motivating others, addressing personnel challenges, and capitalizing on employees' talents and strengths.

Presented by your Employee Assistance Program, offered through AllOne Health

1.800.451.1834

MASSACHUSETTS BASED MEMBER DRIVEN