

FY 18 RISK MANAGEMENT SEMINAR



CONDUCTING INTERNAL COMPLAINT INVESTIGATIONS



Tuesday, October 17, 2017
Northborough Library (Meeting Room)
34 Main St, Northborough, MA 01532
9:00 a.m. to 3:00 p.m.
(Registration/Continental Breakfast 8:45 a.m.)

This seminar will be led by **Judy Kalisker, Massachusetts Commission Against Discrimination (MCAD)**. *In order to participate in this course the participant must have previously attended a MCAD/MIIA "Preventing and Addressing Workplace Discrimination" seminar or the MCAD/MIIA Discrimination Prevention Train-the-Trainer Program or its equivalent.* This course is geared toward supervisory

on training reviews applicable laws regarding civil rights in the workplace; explores employers' responsibilities to prevent and address discrimination harassment and retaliation; reviews effective methods for conducting a comprehensive investigation; and gives participants the opportunity to practice investigation skills using realistic case scenarios. It is an interactive class with a lot of attendee participation.

Attendance at this seminar qualifies the MIIA member for 2% credit under the FY17 MIIA Rewards Program under Public Officials, Liability, School Board, Liability or Law Enforcement Liability categories.

Trainer:

JUDY S. KALISKER is Principal of Compliance Plus, a compliance and human resources consulting company. She conducts internal investigations and training for employers and provides legal advice on organizational compliance programs. In 2017, she has worked for the Massachusetts Commission Against Discrimination ("MCAD") as Acting Director of Training, where she ran the Commission's annual training for EEO professionals, provided training to Massachusetts employers, and served on the search committee for a new Director of Training.

Judy teaches business law and employment law to undergraduate and graduate business students as an adjunct member of the faculty of the Boston University Questrom School of Business. Previously, she was Vice President of Compliance and Compliance Officer for The MENTOR Network, a national network of local providers of community-based services to individuals with developmental disabilities and traumatic brain injury. Prior to joining The Network in July 2010, she was Director of Compliance and Ethics Investigations for Boston Scientific Corporation, a global medical device manufacturing company. In this role she managed the company's internal investigations into compliance and integrity matters. From 1998 to 2004, she was a human resources consultant, providing training, investigation and consulting services to large and small employers. Her background also includes experience as an employment law attorney for a large, New England law firm where she represented employers, and as a manager for a not-for-profit child welfare agency. Judy received her bachelor's degree in Government from Cornell University and a J.D., cum laude, from Suffolk University Law School, where she was Articles Editor of the Suffolk University Law Review.