

MIIA EAP Professional Development Training



Date: Thursday, October 20, 2022

Time: 2:00-3:00pm

Presenter:

Steven Bernstein, LMHC, CEAP

To Register click on link below:

<https://attendee.gotowebinar.com/register/4122743518291345422>

Crisis Management Awareness: Tips, Techniques, and Strategies

They say hope is not a plan but being ready is. This has never been truer than in today's unpredictable world. Effectively managing a crisis – whether a natural disaster, hacking incident, or global pandemic – requires effective communication, adaptability, relationship management and emotional intelligence. This session explores the leadership and team skills required for anticipating and managing municipal challenges through various resources including the Employee Assistance Program.

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