

**Date:** August 8, 2019

**Time:** 10:30 – 12:00pm

**Presenter:** Steven Bernstein, LMHC, CEAP

## Location:

East Wing Conference Room 3195 Main Street, Rte. 6A Barnstable, MA

## Contact:

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## To Register:

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## MIIA Professional Development Training

Problem to Productive: Effective Management of Challenging Employees

Managers spend the majority of their time handling personnel challenges. Wouldn't you like your time freed up to attend to what's most important, rather than what's pressing? This seminar explores how managers can address frequent and recurring employee situations such as performance issues and negative behavior. Managers will leave this session with specific strategies for motivating others, addressing personnel challenges, and capitalizing on employees' talents and strengths.

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