



Special Topics in Supervisory Skills Program (4- part series)

Participants must participate on camera individually

Whether you are a first-time supervisor or preparing yourself for a promotion later in your career, this four-session training program will help you sharpen your leadership skills and bolster your confidence as you go forward with your current and future responsibilities.

Session one- September 9, 2021, Session 2, September 16, 2021, Session 3, September 23, 2021

Session 4, September 30, 2021,

All sessions: 1:00 p.m. – 2:30 p.m.



This is a 4- part series. MIIA Rewards credit will only be awarded for participation in the entire series.

Registration for session one will automatically register you for all 4 sessions. These sessions are very interactive so in order to receive a training certificate, all participants must remain on camera



Rockie Blunt

Rockie Blunt, EdD, president of Blunt Consulting Group, has built a reputation as a dynamic presenter and skillful facilitator. The cornerstone of his approach is establishing a comfortable, supportive atmosphere in which his clients develop self-confidence and enhance their capacity to learn. Rockie's approach is summed up this way: "I don't teach people. I help them learn."

He has a bachelor's degree from Yale University, a master's from Clark University, and a doctorate in Human Resource Education from Boston University.

SESSION ONE: TRANSITIONING TO A SUPERVISORY POSITION

- Transitioning to foreman or supervisor
- Stages of skill development
- Supervising former co-workers
- Developing self-confidence

SESSION TWO: ESTABLISHING ROLES AND RESPONSIBILITIES

- Clarifying roles, responsibilities and expectations
 - Decision-making styles
 - Establishing credibility and trust
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SESSION THREE: SUPERVISORY COMMUNICATION SKILLS

- Effective listening skills
- Communicating up, down and across your department
- Good news, bad news and persuasive communication
- Leadership communication

SESSION FOUR: DEALING WITH CHALLENGING EMPLOYEES

- Following a problem-solving method
 - Dealing with challenging employees
 - Having difficult conversations
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