

For MIIA Rewards submissions please send to miiarewards@mma.org

Maximum Credit Automobile 2027 Rewards (Maximum Credit 3%)

% Earned	% Available	Activity Description
	3%	Automobile 2027 Rewards (Maximum Credit 3%)
		Member Activities (see below)
	2%	Implement an Annual Motor Vehicle Records Check Policy through Massachusetts DVS (Driver Verification System) or your own internal system. Must provide number of records checked. * Auto - 2% max. ☐ At hire - .25% per dept. ☐ Annual - .5% per dept. ☐ DVS - 1% per dept.
	1%	Implement a GPS (Global Positioning System) or similar telematic monitoring program. Must provide invoice for credit. - .5% per department - 1% max.
	2%	Implement a CDL Driver Training Program * or in-house Fire Driver Training Program (Trainer certification required) - 2% max.
	1%	Install a vehicle safety/spatial assist system (ex: forward collision warnings, automatic braking, lane keep tools, pedestrian and cyclist detection, parking and backing assistance, adaptive cruise control etc.) - 1% max.
	1%	Vehicle Use Policy * ☐ Initial implementation .25% per department - 1% max. ☐ Annual update, distribution and employee sign off .25% per department - 1% max.
	1%	Completion of an advisory risk management recommendation as presented in the member's Risk Analysis Service Plan (if applicable) - 1% max.
	1%	Implement MIIA Vehicle Backing Advisory* protocols - .25% per dept. - 1% max.
	3%	MIIA Training Attend MIIA auto related training including onsite and webinars - per topic - less than 2 hrs.- .25% , 2 - 5 hrs. - .5% , 5 hrs. and over - 1% - 3% max.
	3%	Participate in one of the following MIIA-sponsored Driver Training Programs - 3% max. Please note due to demand, simulator training can only be offered to members every 2 1/2 years. ☐ Police Simulator (75% Dept.) - 1% ☐ Fire Simulator (75% Dept.) - 1% ☐ DPW Simulator (75% Dept.) - 1% ☐ Police Emergency Vehicle Operations course (EVOC) .5% per person - 3% max. ☐ In Control Crash Prevention Training - 1% ☐ Onsite Fire Driver Training (75% Dept.) - 1% ☐ Safety National (online) Fire, Police, Ambulance, DPW - .5%, Attention & Distraction - .25%

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Automobile 2027 Rewards (Maximum Credit 3%)		
% Earned	Maximum Credit % Available	Activity Description
	3%	Member Directed Training - Individualized training of 1 hour or more (not conference based) per topic - less than 2 hrs. - .25%, 2 - 5 hrs. - .5%, 5 hrs. and over - 1% - 3% max. Only the following topics will be considered for credit: ☐ Defensive Driver training - 1% max. ☐ Van Driver training - 1% max. ☐ Massachusetts Regional Transit Assistance Program (MARTap) - 1% max. ☐ Snow plow operator training - 1% max.
	2%	MIIA Learning Management System (LMS) auto related training - .25% per topic - 2% max.

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Maximum Credit General Liability 2027 Rewards (Maximum Credit 4%)

% Earned % Available Activity Description

	4%	General Liability 2027 Rewards (Maximum Credit 4%)
		Member Activities (see below)
	1%	Develop a Cyber Incident Response Plan* If member has MIIA cyber coverage it is critical that plan includes provision that any potential incident is reported immediately to MIIA creating the ability to deploy critical breach response resources. - 1% max. ☐ Initial implementation of cyber incident response plan - 1% max ☐ Proof of distribution of updated (within 2 years) cyber incident response plan with sign-off from employees - 1% max ☐ Conduct a tabletop exercise employing cyber incident response plan. Agenda and attendees required - 1% max
	2%	Create a cyber training awareness campaign using a third-party vendor, not Executive Office of Technology Services and Security (EOTSS) since that training credit is provided under member-directed training. Documentation required .25% - 2% max.
	1%	Utilization of a SOC (security operation center). Documentation required.
	1.5%	Review sewer or water maintenance protocols with Risk Manager - inspections, vacuuming, response plan, asset management/capital budgeting, understanding of vulnerabilities* - 1.5% max. ☐ Reactive - Addressing Issues - .5% ☐ Proactive - Regular inspection and replacement of equipment - 1 - 1.5%
	1%	Completion of an advisory risk management recommendation as presented in the member's Risk Analysis Service Plan (if applicable) - 1% max.
	3%	MIIA Training Attend MIIA general liability related training including onsite and webinars- per topic- less than 2 hrs - .25%, 2 - 5 hrs. - .5%, 5 hrs. and over - 1% - 3% max.
	3%	Member Directed Training - Individualized training of 1 hour or more (not conference based) per topic - less than 2 hrs. - .25%, 2 - 5 hrs. - .5%, 5 hrs. and over - 1% - 3% max. Only the following topics will be considered for credit: ☐ Executive Office of Technology Services and Security (EOTSS) % of participation determines credit. ☐ Cyber Table Top Exercises ☐ Work Zone Safety Training (Police or Fire) ☐ Active Intruder Response Training ☐ OSHA Walking Working Surfaces (29 CFR 1910 Subpart D) ☐ Cybersecurity training (not EOTSS)
	2%	MIIA Learning Management System (LMS) general liability related training - .25% per topic - 2% max.

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Maximum Credit Law Enforcement Liability 2027 Rewards (Maximum Credit of 7%)

% Earned	% Available	Activity Description
	7%	Law Enforcement Liability 2027 Rewards (Maximum Credit of 7%)
		Member Activities (see below)
	2%	100% implementation of comprehensive body cam program. Must provide program detail and documentation of training and policy acknowledgment. - 2% max.
	3%	Massachusetts Police Certification/Accreditation* (MPAC) 2% Certification 3% Accreditation. Must provide MPAC letter. *Law Enforcement - 3% max. ☐ Certification 2% ☐ Accreditation 3%
	1%	Blue Voice subscription renewal - Must include proof of paid invoice
	1%	Completion of an advisory risk management recommendation as presented in the member's Risk Analysis Service Plan (if applicable) - 1% max.
	3%	MIIA Training Attend MIIA law enforcement related training including onsite and webinars. Per topic- less than 2 hrs. - .25% 2 - 5hrs. - 5%, 5 hrs. and over - 1% - 3% max.
	3%	EAP Training Attend member requested EAP town only training (must provide required excel attendance sheet) OR attend regional member webinar on the MIIA calendar - per topic - less than 2 hrs. - .25%, 2 - 5 hrs. - .5%, 5 hrs. and over - 1% - 3% max.
	3%	Member Directed Training - Individualized training of 1 hour or more (not conference based) per topic - less than 2 hrs. - .25%, 2 - 5 hrs. - .5%, 5 hrs. and over - 1% - 3% max. Only the following topics will be considered for credit: ☐ Preventing Workplace Discrimination/Harassment ☐ Conducting Internal Discrimination Investigations ☐ Managing Reasonable Accommodations in the Workplace ☐ Mental Health Awareness ☐ Supplemental De-escalation outside of in-service training
	2%	MIIA Learning Management System (LMS) law enforcement related training - .25% per topic - 2% max.

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% Earned	Maximum Credit	Property 2027 Rewards (Maximum credit 4%)
	4%	Property 2027 Rewards (Maximum credit 4%)
		Member Activities (See Below)
	3%	Formal review of facilities management program and philosophy with Risk Manager- asset inventory, work order system, budget and capital planning, inspection and replacement, retrocommissioning or recommissioning - 3% max ☐ Reactive - Addressing issues - .5% ☐ Proactive - Regular inspection and replacement of equipment - 2% ☐ Predictive - Recommissioning, capital planning etc. - 3%
	1%	Risk Management or Safety Committee Meetings (only if not in Workers' Compensation Program) - .25% per meeting. - Best practices to include: Administration, HR, DPW, Facilities, Police, Fire, Senior Center, Rec Department, IT and School.
	1%	Develop and implement an effective written storm protocol* that deals with pre-storm, storm, and post storm activities. This must include an effective school vacation (if applicable) and holiday week activity plan to ensure adequate heating/cooling. (Must provide a copy of protocols) * Property -1% max.
	1%	Completion of an advisory risk management recommendation as presented in the member's Risk Analysis Service plan (if applicable) - 1% max.
	3%	MIIA Training Attend MIIA property related training including onsite and webinars. Per topic- less than 2 hrs. - .25% 2 -5 hrs. - 5%, 5 hrs. and over - 1% - 3% max.
	3%	Member Directed Training - Individualized training of 1 hour or more (not conference based) per topic - less than 2 hrs. - .25%, 2 - 5 hrs. - .5%, 5 hrs. and over - 1% - 3% max. Only the following topics will be considered for credit: ☐ Roof Inspection ☐ Facilities Management Best Practices ☐ Building Protection ☐ Asset Inventory/Capital Planning
	2%	MIIA Learning Management System (LMS) property related training - .25% per topic - 2% max.

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Maximum Credit Public Officials Liability 2027 Rewards (Maximum Credit of 7%)

% Earned	% Available	Activity Description
	7%	Public Officials Liability 2027 Rewards (Maximum Credit of 7%)
		Member Activities (see below)
	1%	Creation or recent update (within 2 years) of Anti- Discriminatory/Harassment Policy (Sexual Harassment Policy only is not sufficient) - 1% max. ☐ Initial implementation with documented employee sign off - 1% ☐ Annual review with distribution and employee sign off - 1%
	1%	Completion of an advisory risk management recommendation as presented in the member's Risk Analysis Service plan (if applicable) - 1% max.
	3%	MIIA Training Attend a MIIA public officials related training including onsite and webinars. Per topic- less than 2 hrs. - .25% 2 -5 hrs. - 5%, 5 hrs. and over - 1% - 3% max.
	3%	EAP Training Attend member requested EAP town only training (must provide required excel attendance sheet) OR attend regional member webinar on the MIIA calendar - per topic - less than 2 hrs. - .25%, 2 - 5 hrs. - .5%, 5 hrs. and over - 1% - 3% max.
	3%	Member Directed Training - Individualized training of 1 hour or more (not conference based) per topic - less than 2 hrs. - .25%, 2 - 5 hrs. - .5%, 5 hrs. and over - 1% - 3% max. Only the following topics will be considered for credit: ☐ Preventing Workplace Discrimination/Harassment ☐ Conducting Internal Discrimination Investigations ☐ Managing Reasonable Accommodations in the Workplace ☐ Diversity, Inclusion, Equity and Bias ☐ Labor Law Update ☐ First Amendment ☐ Mental Health Awareness ☐ De-escalation ☐ Open Meeting Law
	2%	MIIA Learning Management System (LMS) public officials related training - .25% per topic- 2% max.

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Maximum Credit School Board Liability 2027 Rewards (Maximum Credit of 7%)

% Earned	% Available	Activity Description
	7%	School Board Liability 2027 Rewards (Maximum Credit of 7%)
		Member Activities (see below)
	1%	School based Safety Committee Meeting. - 25% per meeting. Best practices to include: Administrative, Facilities, Custodial, teaching representative and SRO.
	3%	Participation in Behavioral Based De-Escalation Prevention training program (i.e. QBS, CALM) .25- 3% max.
	1%	Completion of an advisory risk management recommendation as presented in the member's Risk Analysis Service plan (if applicable) - 1% max.
	3%	MIIA Training Attend a MIIA school board related training including onsite and webinars. Per topic- less than 2 hrs. - .25% 2 - 5hrs. - 5%, 5 hrs. and over - 1% - 3% max.
	3%	EAP Training Attend member requested EAP town only training (must provide required excel attendance sheet) OR attend regional member webinar on the MIIA calendar. per topic - less than 2 hrs. - .25%, 2 - 5 hrs. - .5%, 5 hrs. and over - 1% - 3% max.
	3%	Member Directed Training - Individualized training of 1 hour or more (not conference based) per topic - less than 2 hrs. - .25%, 2 - 5 hrs. - .5%, 5 hrs. and over - 1% - 3% max. Only the following topics will be considered for credit: ☐ Conducting Internal Discrimination Investigations ☐ De-escalation ☐ Managing Reasonable Accommodations in the Workplace ☐ Preventing Workplace Discrimination/Harassment ☐ Title IX (management level) ☐ Sexual Abuse ☐ Mental Health Awareness
	2%	MIIA Learning Management System (LMS) school board related training - .25% per topic - 2% max.

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Maximum Credit Workers' Compensation 2027 Rewards (Maximum Credit 3%)

% Earned	% Available	Activity Description
	3%	Workers' Compensation 2027 Rewards (Maximum Credit 3%)
		Member Activities (see below)
	3%	Written Safety Programs/Standard Operating Procedures (SOPs) ☐ Trenching & Excavation - .5% - 1% * ☐ Confined Space - .5% - 1% * ☐ Lockout /Tagout - .5% - 1% *
	1%	Risk Management/Safety Committee Meeting -.25% credit will be given per documented meeting. Meeting agenda must be submitted for credit. Best practice is to include representatives from: Administration, HR, DPW, Police, Fire, IT, Schools, Senior Center and Recreation.
	0.25%	Completion of Workers Compensation Audit by 12/31/26 - .25%
	2%	Department Tool Box Talk Program ☐ Monthly tool box talk program - rotating topics each month with submitted agendas and attendance. - 1% ☐ Advanced monthly tool box talk program- rotating employee presenters with submitted agendas, presenter info and attendance. - 2%
	1%	Design a training program for a Competent Person* including: awareness training, site-specific training and decision making authority. - .5% per competency.
	1%	Completion of an advisory risk management recommendation as presented in the member's Risk Analysis Service plan (if applicable) - 1% max.
	3%	MIIA Training Attend MIIA workers compensation related training including onsite and webinars. Per topic- less than 2 hrs. - .25%. 2 - 5hrs. - 5%, 5 hrs. and over - 1% - 3% max.
	3%	Member Directed Training - MIIA Focus Areas Workers Comp Loss Focus Areas. - Individualized training of 1 hour or more (not conference based) per topic - less than 2 hrs. - .25%, 2 - 5 hrs. - .5%, 5 hrs. and over - 1% - 3% max. Only the following topics will be considered for credit: ☐ OSHA 10 ☐ Slips trips & falls ☐ Chainsaw/Chipper ☐ MFAA Custodial Conference ☐ Workplace Violence ☐ Work Zone Safety ☐ Lockout/Tagout ☐ Ladder ☐ Trenching and Excavation ☐ Accident/Incident Investigation
	2%	MIIA Learning Management System (LMS) workers compensation - related training - .25% per topic - 2% max.