MIIA
Risk Management

Dear MIIA Members,

AllOne Health, MIIA's EAP Program, is committed to offering support and expertise to you and your employees during the current COVID-19 (coronavirus) pandemic. MIIA has been assured that the EAP level of service will continue and they will be adding additional measures to support the membership.

- They have instituted a COVID-19 Pandemic Response Team led by their Chief Medical Officer, Dr. Fred Kohanna, to continuously monitor vetted sources of information on developments and to adjust their operations in accordance with the current recommendations.

- They will continue to provide 24/7/365 clinical in-the-moment counseling support to employees in need and consultation to management on a variety of organizational and client issues related to COVID 19 and all other work/performance-related issues. They are available to all levels of leadership and employees within your organization. They can be reached at *1-800-451-1834*.

- They have modified their intake and assessment procedures to offer additional counseling options to include virtual and telephonic sessions. Current open cases will be offered these options moving forward.

- They will be offering informational webinars covering the challenges of the pandemic and how it relates to and impacts the professional and personal lives of employers, HR professionals, and employees.

- All onsite training, mediation, CISD (Critical Incident Stress Debriefing) are canceled through April 17th. However, AllOne will offer mediation and CISD virtually during this time period. Please call Michele Grant, System Administrator, (508) 650-6829, for requests for mediation and CISD.

- All EAP staff have been instructed on current and recommended protocol for preventing/limiting exposure and are operating in accordance as those protocols are updated when new information becomes known.

MIIA working with AllOne Health will continue to monitor this challenge as it develops and we will keep you informed of any significant changes. If you have any questions related to our operations and response to this situation, please contact me or Mary Ann Marino. 617 426-727 (262)

MIIA and the EAP values its ongoing partnership with you during this time of uncertainty and recognizes the commitment you have for making your employees' lives better.

The following upcoming free webinars are offered by AllOne Health.

Leadership Essentials During Uncertain Times" Wednesday, March 18th from 12pm-12:30pm

This webinar will begin with a brief update from Dr. Fred Kohanna, Chief Medical Officer for AllOne Health and follow with leadership practices to guide organizations through uncertain times. The impact of the Coronavirus will be an ongoing concern with potentially long-term effects and leaders will need to be personally prepared to set the tone and lead their organization through a rapidly changing landscape. Are your leaders ready?

Register By Visiting: https://attendee.gotowebinar.com/register/1633466765597974017

"Ask the Doctor" Ask the AllOne Health Doctors about Covid-19- March 18th from 4pm-4:30pm

Register By Visiting: https://register.gotowebinar.com/register/7113857129982304513

Additional resource documents are listed below.

AOH CORONAVIRUS WHAT EMPLOYERS CAN DO
https://drive.google.com/open?id=1syZVisFW-X-R2o-zAlSgQQNrknpPcG10

AOH COVID-19 PACKET
https://drive.google.com/open?id=1FX4uS_eXBSoMzgQJTCPU6BqbAPYcADoz

AOH CORNONAVIRUS GERMIEST THINGS IN YOUR OFFICE
https://drive.google.com/open?id=14U3tzS9U_FoYwuYZgNWCetGk9lvIIk_Q

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